



**Tour Highlights:** 

Sharjah – Dubai – Abu Dhabi

**TOUR CODE:** AESHJ06

HOTLINE 03-7890 5994 | www.manazel.com.my







TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 4,490	RM 5,190	RM 4,490	RM 4,090	RM 1,000

Surcharge Note: \*Peak Season Surcharge RM 300, \*\*Dec Surcharge RM 400

PACKAGE INCLUSION	PACKAGE EXCLUSION
Return International Flight Ticket with 30kg	Personal expenses; mini bar, laundry, tel bills, etc.
Luggage	Extra meals and drinks
4 Nights' Accommodation with Twin/Triple sharing	Optional tour
Meals as stated in the itinerary (Breakfast, Lunch &	Porterage
Dinner)	Travel insurance
Entrance fee and tour as per itinerary	Other not stated in the itinerary
Tipping for guide and driver	Visa for non - Malaysian
Tourism Tax & Vat 5%	
Air-conditioned / Heated bus	
1 Bottle of drinking water daily	
Services of tour leader to ensure smooth operation	

CATEGORY	CITY	HOTEL
3 Stars	Dubai	ibis Dubai Al Barsha or Similar





DAY	FROM	то	CARRIER	ETD	ETA
DAY 1	KLIA	SHARJAH	G9 801	1000	1310
DAY 5	SHARJAH	KLIA	G9 800	2140	0905 + 1

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
08 FEB 2025	13 FEB 2025	WINTER	*RM 4,790	SCHOOL HOLIDAY
11 FEB 2025	16 FEB 2025	WINTER	*RM 4,790	SCHOOL HOLIDAY
19 APR 2025	24 APR 2025	SPRING	*RM 4,790	
10 MAY 2025	15 MAY 2025	SPRING	RM 4,490	
27 MAY 2025	01 JUN 2025	SPRING	RM 4,490	SCHOOL HOLIDAY
13 SEP 2025	18 SEP 2025	AUTUMN	RM 4,490	SCHOOL HOLIDAY
20 SEP 2025	25 SEP 2025	AUTUMN	RM 4,490	
11 OCT 2025	16 OCT 2025	AUTUMN	*RM 4,790	
25 OCT 2025	30 OCT 2025	AUTUMN	*RM 4,790	
15 NOV 2025	20 NOV 2025	AUTUMN	*RM 4,790	
29 NOV 2025	04 DEC 2025	WINTER	*RM 4,790	
20 DEC 2025	25 DEC 2025	WINTER	**RM 4,890	SCHOOL HOLIDAY
26 DEC 2025	31 DEC 2025	WINTER	**RM 4,890	SCHOOL HOLIDAY





#### **DAY 00: ASSEMBLE KLIA**

Assemble at Kuala Lumpur International Airport

## DAY 01: KLIA - SHARJAH - DUBAI (MOB/D)

- Take a flight to Sharjah
- Arrival at Sharjah International Airport
- Proceed to Dubai
- Photo Stop at **Dubai Frame & Future Museum**
- Visit Dubai Mall and Photo Stop at Burj Khalifa
- **Enjoy Musical Fountain Show**
- Overnight in Dubai

# DAY 02: DUBAI - DESERT SAFARI (B/L/D)

- Breakfast at Hotel
- Enjoy Abra Water Taxi Ride
- Free Time at Gold Souk, Spice Souk, Bastakiya Area and Leather Shop
- On Evening, experience Desert Safari with Land Cruiser for **Dunes Bashing**
- Dinner at **Desert Safari Camp** (Sharing Camp)
- Overnight in Dubai

## DAY 03: DUBAI - ABU DHABI - DUBAI (B/L)

- Breakfast at Hotel
- Proceed to Abu Dhabi
- Visit Grand Mosque
- Photo stop at Emirates Palace, Abu Dhabi Corniche and Etihad Tower
- Pass by Presidential Palace
- Shopping at Dates Market
- Photo Stop at Ferrari World
- Free Time at YAS Mall (May Sep Only) (Dinner Own Expenses)

- Free Time at Global Village (World's largest Tourism Destination) - (Oct - Apr Only) (Dinner Own Expenses)
- Overnight in Dubai

# DAY 04: DUBAI - DINNER CRUISE (B/L/D)

- Breakfast at Hotel
- Visit **Dubai Miracle Garden** (Oct Apr Only)
- Photo stop at Jumeirah Mosque, Burj Al Arab, Dubai Marina, Jumeirah Beach and Atlantis the Palm
- Free time at Mall of the Emirates
- Dhow Cruise with Dinner in the Creek
- Overnight in Dubai

# DAY 05: DUBAI - SHARJAH DEPARTURE (B/L/MOB)

- Breakfast at Hotel at Check Out
- Photo Stop at Ain Dubai (World's Highest Observation Wheel in Dubai) & BlueWater Island
- Transfer to Sharjah
- Photo Stop at King Faisal Mosque & Sharjah Fort (Al Hisn)
- Free time for Shopping at Blue Souk
- Transfer to Sharjah Airport
- Take flight to Kuala Lumpur

## **DAY 06: ARRIVAL KUALA LUMPUR**

Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

(MOB - Meals on Board / B - Breakfast / L - Lunch / D -Dinner)



## **TERMS & CONDITIONS**

### 1) DEPOSIT & FULL PAYMENT

Upon booking of seat : Deposit RM 600.00 per person per booking

90 days before group departure : 50% of the total payment

45 days before group departure : Balance of the outstanding payment

If full payment is not received within the stipulated 45 days before departure, Manazel Al Mashaer Travel Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between 45 days before the departure date or less, full payment must be made within three (3) working days.

# 2) MODE OF PAYMENT

i. Cash or via MEPS

ii. Cheque

iii. **Bank Transfer** 

iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

### 3) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd

: 3239 9312 01 (Tour) Public Bank Maybank : 5640 7061 5954 (Tour)

Maybank : 5640 7061 1605 (Umrah & Palestine)

### 4) CANCELATION BY COMPANY

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than 18 paying passengers.
- ii. These packages are under Series Group Departures, if the group are below of our minimum 18 paying passengers & maximum 26 paying passengers, we will be informing our customers as our Company SOP I Month Before Departure. The customer might choose the optional as per below:
  - a) Postponed travelling
  - b) Refund full amount paid
  - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
  - Full refund and a compensation of RM 50.00 per person (within 8-14 days before departure date)
  - Full refund and a compensation of RM 75.00 per person (within 1-7 days before departure date)
  - Full refund and a compensation of RM 100.00 per person (on the departure date)



### 5) CANCELATION BY CUSTOMER

- Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to Manazel Al Mashaer Travel Services Sdn Bhd Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done 60 days or more before the departure date, the deposit will be refunded less the stipulated administrative charges.
- Tour packages cancelled less than 45 days before group departure date, cancellation fee will be ٧. imposed as follow:
  - Special promotion package (Non-refundable of deposit)
  - 60 days or more from the departure date (charge of RM 350 per person or 15% of the package price, whichever is higher, will be applied.)
  - 45 59 days before the departure date (Non-refundable of deposit)
  - 21 44 days before the departure date (50% of the total package price)
  - 15 20 days before the departure date (75% of the total package price)
  - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.

## 6) CANCELATION OUTSIDE COMPANY CONTROL

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. Manazel Al Mashaer Travel Services Sdn Bhd will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- If customer does not accept the alternative offer given, all money paid will be returned after deducting iii. the following charges:
  - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
  - Any penalty charges imposed by the airline or;
  - Any payment that has been paid by Manazel Al Mashaer Travel Services Sdn Bhd to any supplier or third party
- iv. Customer are subject to the cancellation term by Manazel Al Mashaer Travel Services Sdn Bhd.



### 7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

### 8) TRAVELESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

## 9) IMPORTANT NOTE

- i. Deposits are non-refundable and non-transferable.
- ii. The above rates quoted are subject to change without prior notice.
- iii. Manazel Al Mashaer Travel Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iv. All flights and hotels are provisional and will be subjected to change until final confirmation.
- v. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vi. Passport must be valid for more than 6 months from the date of travel.
- vii. Flight seats and room arrangement for hotel are auto assigned.
- viii. Tour Leader only will be sent if the group is more than 18 passengers.
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel Services Sdn Bhd will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel Services Sdn Bhd term & conditions will apply.

#### 10) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC: KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my
Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.