

12H9M **HALFBOARD**  **Emirates**

WEST EUROPE

6 COUNTRIES

HARGA **ALL-IN** DARI

RM

10,290

Tour Highlights:

United Kingdom – France – Belgium – Netherland – Germany – Switzerland

TOUR CODE : EULHR12

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WEST EUROPE

12 DAYS 09 NIGHTS

PACKAGE PRICE ARE PER PERON IN RINGGIT MALAYSIA (RM)

DATE	SEASON	FLIGHT	ADULT TWIN/TRIPLE	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT (>2 YEARS)
09 Apr 2025	Spring	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
16 Apr 2025	Spring	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
01 May 2025	Spring	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
15 May 2025	Spring	Etihad	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
18 Jun 2025	Summer	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
17 Jul 2025	Summer	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
21 Aug 2025	Summer	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
11 Sep 2025	Autumn	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
17 Sep 2025	Autumn	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
01 Oct 2025	Autumn	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
15 Oct 2025	Autumn	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
06 Nov 2025	Autumn	Emirates	RM 10,290	RM 12,290	RM 9,590	RM 8,290	RM 2,000
19 Nov 2025	Autumn	Emirates	RM 10,290	RM 12,290	RM 9,590	RM 8,290	RM 2,000
10 Dec 2025	Winter	Emirates	RM 10,290	RM 12,290	RM 9,590	RM 8,290	RM 2,000
19 Dec 2025	Winter	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
24 Dec 2025	Winter	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000
27 Dec 2025	Winter	Emirates	RM 10,590	RM 12,590	RM 9,790	RM 8,390	RM 2,000

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> Return International Economy Flight Ticket With 25kg/30kg Luggage 9 Nights' Accommodation with Twin/Triple Sharing City Tax Meals As Stated in Itinerary (Breakfast & Dinner) Entrance Fee and Tour as Per Itinerary Tour as Per Itinerary Air Conditioned / Heated Bus Complimentary Premium Bag Pack Manazel Services Of Professional Tour Leader to Ensure Smooth Operation 1 Bottle Drinking Water Daily 	<ul style="list-style-type: none"> Personal Expenses; Mini Bar, Laundry, Tel Bills, Etc. Extra Meals and Drinks (Lunch) Optional Tour Porterage Travel Insurance Other Not Stated in Itinerary Visa Compulsory Tipping for Guide and Driver RM 300

CATEGORY	CITY	HOTEL	NIGHTS
3 Stars	London	Wembley International Hotel	2 Nights
3 Stars	Paris	Ibis Style Bobigny Centre Préfecture	2 Nights
3 Stars	Amsterdam	Holiday Inn Express Utrecht	2 Nights
3 Stars	Frankfurt	Holiday Inn Express Offenbach	1 Night
3 Stars	Zurich	Holiday Inn Express Zürich Airport	2 Nights

**Hotel is subject to change to similar category*

TIME DIFFERENT
Malaysia GMT +8
United Kingdom GMT +1
France GMT +1
Belgium GMT +1
Netherland GMT +1
Germany GMT +1
Switzerland GMT +1

CURRENCY
United States Dollar (USD) 1 = MYR 4.5*
British Pound (GBP) 1 = MYR 5.60*
Euro (EUR) 1 = MYR 4.65*
Swiss Franc (CHF) 1 = MYR 4.95*

SEASON	
Winter : Dec - Feb	Spring : Mar - May
Summer : Jun - Aug	Autumn : Sep - Nov

DAY 01: DEPARTURE KLIA (MOB)

- Assemble at Kuala Lumpur International Airport
- Take flight to London Heathrow Airport

DAY 02: ARRIVAL LONDON (MOB/D)

- Arrival at London Heathrow Airport
- Meet and Greet with our Driver
- Proceed to **Bicester Village**
- Free Time for Shopping at **Designer Outlet**
- Photo Stop at **Chelsea Stadium**
- Overnight in London

DAY 03: LONDON (B/D)

- Breakfast at Hotel
- Depart to Central London
- Photo Stop at **Tower Bridge, Big Ben** and walk to **Eye of London**
- Continue to **Buckingham palace** and Photo Stop at **Victoria Memorial**
- Drive to the **Westminster Abbey** area and pass by **St James Palace, Trafalgar Square & Downing Street**
- Prayer at **Central Mosque London**
- Free time to Shopping at **Oxford Street**
- Overnight in London

DAY 04: LONDON – PARIS (B/D)

- Breakfast at Hotel & Check Out
- Take Eurotunnel/Ferry to Calais
- Continue Journey to **Paris**
- Overnight in Paris

DAY 05: PARIS (B/D)

- Breakfast at Hotel
- Depart to Central Paris
- Photo Stop at **Arc De Triomphe** and Famous Landmark Paris of **Eiffel Tower**
- Orientation tour to **Palais Garnier, Foyer de la Madeleine, Place de la Concorde, Louvre Museum** (no entrance) and **Notre-Dame de Paris**
- Free time at **La Vallée Village** and Photo Stop at **Disneyland Paris**
- Overnight in Paris

DAY 06: PARIS – BRUSSELS – AMSTERDAM (B/D)

- Breakfast at Hotel & Check Out

- Proceed to **Brussels**
- Brussel city tour to visit **City Hall, Grand Place, Palace of Justice** and **Royal Palace**
- Photo stop at **La Grande Place** and **Atomium**
- Proceed to **Amsterdam**
- Overnight in Amsterdam

DAY 07: AMSTERDAM (B/D)

- Breakfast at Hotel
- Free time at **Zaanse Schans Village**
- Continue to **Volendam** and Photo stop at **Volendam Town** (Except Month of April)
- Visit **Famous Keukenhof Garden** (April Only)
- Prayer at **Islamic Faith Foundation**
- Continue to **Damrak**
- **Optional Amsterdam Canal Cruise**
- Free time for Shopping at Damrak
- Overnight in Amsterdam

DAY 08: AMSTERDAM – FRANKFURT (B/D)

- Breakfast at Hotel & Check Out
- Proceed to Frankfurt
- Orientation Tour to visit **Frankfurter Roemer, the Hauptwache, the Main Tower, Mainkai, Borse, Stock Exchange, the Karmeliterkloster** and **Goethe's House**
- Overnight in Frankfurt

DAY 09: FRANKFURT – ZURICH (B/D)

- Breakfast at Hotel & Check Out
- Proceed to **Lake Titisee** (Lake in the southern Black Forest in Baden-Württemberg)
- Continue to **Rhine Falls** (the strongest falls in the Europe) (Optional Rhine Falls Boat Ride)
- Overnight in Zurich

DAY 10: ZURICH – ENGELBERG – LUCERNE – ZURICH (B/D)

- Breakfast at Hotel
- Depart to Engelberg
- Optional tour to **Mount Titlis** (Exclude Entrance Fee)
- Transfer to **Lucerne**
- Photo Stop at **Lake Lucerne, Wooden Chapel Bridge** and **the Lion Monument**
- Free Time for Shopping at **Casa Grande**
- Overnight in Zurich

DAY 11: DEPART ZURICH (B/MOB)

- Breakfast at Hotel & Check Out
- Transfer to airport
- Take flight to Kuala Lumpur

DAY 12: ARRIVAL KUALA LUMPUR (MOB)

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

(MOB - Meals on Board / B - Breakfast / L - Lunch / D - Dinner)

TERMS & CONDITIONS

1) DEPOSIT & FULL PAYMENT

- Upon booking of seat : Deposit **RM 1,000.00** per person per booking
90 days before group departure : 50% of the total payment
45 days before group departure : Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **45 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd

- Public Bank** : 3239 9312 01 (Tour)
Maybank : 5640 7061 5954 (Tour)
Maybank : 5640 7061 1605 (Umrah & Palestine)

4) CANCELTION BY COMPANY

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **25 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **25 paying passengers** & maximum 30 paying passengers, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
 - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
 - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
 - Full refund and a compensation of **RM 100.00** per person (on the departure date)

5) CANCELTATION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to Manazel Al Mashaer Travel Services Sdn Bhd Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges.
- v. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
 - Special promotion package (Non-refundable of deposit)
 - 60 days or more from the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied.)
 - 45 – 59 days before the departure date (Non-refundable of deposit)
 - 21 – 44 days before the departure date (50% of the total package price)
 - 15 – 20 days before the departure date (75% of the total package price)
 - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.

6) CANCELTATION OUTSIDE COMPANY CONTROL

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. Manazel Al Mashaer Travel Services Sdn Bhd will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
 - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
 - Any penalty charges imposed by the airline or;
 - Any payment that has been paid by Manazel Al Mashaer Travel Services Sdn Bhd to any supplier or third party
- iv. Customer are subject to the cancellation term by Manazel Al Mashaer Travel Services Sdn Bhd.

7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMPORTANT NOTE

- i. **Deposits are non-refundable and non-transferable.**
- ii. The above rates quoted are subject to change without prior notice.
- iii. Manazel Al Mashaer Travel Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iv. All flights and hotels are provisional and will be subjected to change until final confirmation.
- v. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vi. Passport must be valid for more than 6 months from the date of travel.
- vii. Flight seats and room arrangement for hotel are auto assigned.
- viii. **Tour Leader** only will be sent if the group is more than **25 passengers**.
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel Services Sdn Bhd will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel Services Sdn Bhd term & conditions will apply.

10) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.