



MANAZEL MASHAER  
TRAVEL SERVICES SDN. BHD

9H7M

FULLBOARD  Emirates

# TURKIYE

## DISCOVERY

HARGA ALL-IN DARI

RM **5,290**

HARGA NORMAL ~~RM 5,490~~

### Tour Highlights:

Blue Mosque – Roman Hippodrome – Hagia Sophia – Topkapi Palace

Underground City – Cotton Castle – Bosphorus Cruise

Grand Bazaar – Spice Market

TOUR CODE : TRIST09

HOTLINE 03-7890 5994 | [www.manazel.com.my](http://www.manazel.com.my)

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# TURKIYE

## 9 DAYS 7 NIGHTS

TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 5,290	RM 6,290	RM 5,090	RM 4,990	RM 2,000

Surcharge Note: \*RM 100 & \*\*RM 200

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> <li>Return International Flight Ticket with Luggage 30Kg</li> <li>7 Nights' Accommodation on twin / triple sharing</li> <li>Meals as stated in itinerary (Breakfast, Lunch, Dinner)</li> <li>Transfer, entrance fee and tour as per itinerary</li> <li>Private Bosphorus Cruise Trip</li> <li>Escort English speaking guide</li> <li>1 bottle drinking water daily</li> <li>Tipping for guide and driver</li> <li>Services of tour leader to ensure smooth operation</li> </ul>	<ul style="list-style-type: none"> <li>Personal expenses; mini bar, laundry, tel bills, etc.</li> <li>Excess luggage</li> <li>Extra meals and drinks</li> <li>Optional tour</li> <li>Porterage</li> <li>Travel insurance</li> <li>Other not stated in itinerary</li> </ul>

CATEGORY	CITY	HOTEL
4 Stars	Bolu	Elifim Resort Hotel Bolu or Similar
5 Stars	Cappadocia	Dinler Hotels Ürgüp or Similar
4 Stars	Pamukkale	Tripolis Hotel or Similar
4 Stars	Bursa	Grand Salizze Hotel or Similar
5 Stars	Istanbul	Nova Plaza Prime Hotel Istanbul or Similar

# TURKIYE

**9 DAYS 7 NIGHTS**

**EMIRATES**

DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	DUBAI	EK 345	1015	1320
DAY 2	DUBAI	ISTANBUL	EK 121	1420	1830
DAY 8	ISTANBUL	DUBAI	EK 118	2340	0455 + 1
DAY 9	DUBAI	KLIA	EK 342	1040	2155

# TURKIYE

## 9 DAYS 7 NIGHTS

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARK
04 APR 2025	12 APR 2025	SPRING (EK)	**RM 5,490	
10 APR 2025	18 APR 2025	SPRING (EK)	**RM 5,490	
19 APR 2025	27 APR 2025	SPRING (EK)	**RM 5,490	
26 APR 2025	04 MAY 2025	SPRING (EK)	**RM 5,490	
01 MAY 2025	09 MAY 2025	SPRING (EK)	RM 5,290	
29 MAY 2025	06 JUN 2025	SPRING (EK)	RM 5,290	
30 MAY 2025	07 JUN 2025	SPRING (EK)	RM 5,290	
31 MAY 2025	08 JUN 2025	SPRING (EK)	RM 5,290	
20 JUN 2025	28 JUN 2025	SUMMER (EK)	RM 5,290	
27 JUN 2025	05 JULY 2025	SUMMER (EK)	RM 5,290	
18 JUL 2025	26 JUL 2025	SUMMER (EK)	RM 5,290	
28 AUG 2025	05 SEP 2025	SUMMER (EK)	RM 5,290	
12 SEP 2025	20 SEP 2025	AUTUMN (EK)	**RM 5,490	
13 SEP 2025	21 SEP 2025	AUTUMN (EK)	**RM 5,490	
20 SEP 2025	28 SEP 2025	AUTUMN (EK)	*RM 5,390	
02 OCT 2025	10 OCT 2025	AUTUMN (EK)	*RM 5,390	
12 OCT 2025	20 OCT 2025	AUTUMN (EK)	*RM 5,390	
31 OCT 2025	08 NOV 2025	AUTUMN (EK)	*RM 5,390	
07 NOV 2025	15 NOV 2025	AUTUMN (EK)	RM 5,290	
14 NOV 2025	22 NOV 2025	AUTUMN (EK)	RM 5,290	
22 NOV 2025	30 NOV 2025	AUTUMN (EK)	RM 5,290	
05 DEC 2025	13 DEC 2025	WINTER (EK)	RM 5,290	
19 DEC 2025	27 DEC 2025	WINTER (EK)	*RM 5,390	
20 DEC 2025	28 DEC 2025	WINTER (EK)	*RM 5,390	
21 DEC 2025	29 DEC 2025	WINTER (EK)	*RM 5,390	
22 DEC 2025	30 DEC 2025	WINTER (EK)	*RM 5,390	
23 DEC 2025	31 DEC 2025	WINTER (EK)	*RM 5,390	
24 DEC 2025	01 JAN 2026	WINTER (EK)	*RM 5,390	
25 DEC 2025	02 JAN 2026	WINTER (EK)	*RM 5,390	
26 DEC 2025	03 JAN 2026	WINTER (EK)	*RM 5,390	
27 DEC 2025	04 JAN 2026	WINTER (EK)	*RM 5,390	
28 DEC 2025	05 JAN 2026	WINTER (EK)	*RM 5,390	
29 DEC 2025	06 JAN 2026	WINTER (EK)	*RM 5,390	
30 DEC 2025	07 JAN 2026	WINTER (EK)	*RM 5,390	

# TURKIYE

**9 DAYS 7 NIGHTS**

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
31 DEC 2025	08 JAN 2026	WINTER (EK)	*RM 5,390	

# TURKIYE

## 9 DAYS 7 NIGHTS

### DAY 01: DEPARTURE KLIA – ISTANBUL (MOB/D)

- Assemble at Kuala Lumpur International Airport
- Take flight to Istanbul
- After landing, meet and greet with your guide
- Proceed to hotel & check in
- Overnight in Istanbul

### DAY 02: ISTANBUL – BOLU (B/L/D)

- Breakfast at Hotel and Check Out
- Visit **Blue Mosque** and **Roman Hippodrome**
- Photo Stop at **Hagia Sophia** (Exclude Entrance Fee)
- Photo stop at **Topkapi Palace** (First Great Imperial Palace of Ottoman Dynasty) – First Courtyard
- Visit **Emirgan Tulip Gardens** (For Spring Season)
- Proceed to Bolu
- Overnight in Bolu

### DAY 03: BOLU – ANKARA – CAPPADOCIA (B/L/D)

- Breakfast at Hotel and Check Out
- Proceed to Ankara
- Visit **Museum of Mustafa Kemal Atatürk** and stop at **Salt Lake** (Skip During Winter)
- Proceed to **Mt. Erciyes** for snow experience (For Winter Season)
- Overnight in Cappadocia

### DAY 04: CAPPADOCIA (B/L/D)

*Optional Hot Air Balloon, Jeep Safari, ATV Ride & Balloon Watching*

- Breakfast at Hotel
- Visit **Underground City, Pigeon Valley, Uchisar Fortress, Goreme Panorama** and **Devrent Valley**
- Visit **Pottery House** and **Carpet Demonstration**
- Overnight in Cappadocia

### DAY 05: CAPPADOCIA – KONYA – PAMUKKALE (B/L/D)

- Breakfast at Hotel and Check Out

- Proceed to Konya
- Visit **Shrine of Mevlana Rumi** and **Sultanhan Caravansarail**
- Overnight in Pamukkale

### DAY 06: PAMUKKALE – BURSA (B/L/D)

*Optional Hot Air Balloon*

- Breakfast at Hotel and Check Out
- Visit **Pamukkale White Terraces** (Cotton Castle) and **Hierapolis Ancient City**
- Proceed to Bursa
- Shopping at **Textile Outlet**
- Visit **Grand Mosque, Green Mosque & Tomb**
- Free time at **Silk Market** (Koza Han)
- Overnight in Bursa

### DAY 07: BURSA – ISTANBUL (B/L/D)

- Breakfast at Hotel and Check Out
- Shopping at **Turkish Delight Showroom**
- Proceed to Istanbul
- Visit **Camlica Hill & Mosque**
- Visit **Ayyoub Sultan Al-Ansari Mosque**
- Enjoy **Private Bosphorus Cruise**
- Overnight in Istanbul

### DAY 08: ISTANBUL DEPARTURE (B/L/MOB)

- Breakfast at Hotel and Check Out
- Visit **Outlet Leather Center** (Free time for shopping & Live Fashion Show)
- Free time at **Grand Bazaar** for Shopping
- Free time at **Spice Market**
- Proceed to Airport
- Take flight to Kuala Lumpur

### DAY 09: ARRIVAL KUALA LUMPUR (MOB)

- Arrival at Kuala Lumpur International Airport

**Note: Package itinerary schedule is subject to change.**  
**(MOB – Meals on Board / B – Breakfast / L – Lunch / D – Dinner)**

## TERMS & CONDITIONS

### 1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit <b>RM 600.00</b> per person per booking
90 days before group departure	: 50% of the total payment
45 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **45 days** before the departure date or less, full payment must be made within three (3) working days.

### 2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

### 3) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd

**Public Bank** : 3239 9312 01 (Tour)

**Maybank** : 5640 7061 5954 (Tour)

**Maybank** : 5640 7061 1605 (Umrah & Palestine)

### 4) CANCELTION BY COMPANY

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **20 paying passengers** & maximum 26 paying passengers, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
  - a) Postponed travelling
  - b) Refund full amount paid
  - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
  - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
  - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
  - Full refund and a compensation of **RM 100.00** per person (on the departure date)

## 5) CANCELTION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to Manazel Al Mashaer Travel Services Sdn Bhd Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges.
- v. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
  - Special promotion package (Non-refundable of deposit)
  - 60 days or more from the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied.)
  - 45 – 59 days before the departure date (Non-refundable of deposit)
  - 21 – 44 days before the departure date (50% of the total package price)
  - 15 – 20 days before the departure date (75% of the total package price)
  - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.

## 6) CANCELTION OUTSIDE COMPANY CONTROL

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. Manazel Al Mashaer Travel Services Sdn Bhd will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
  - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
  - Any penalty charges imposed by the airline or;
  - Any payment that has been paid by Manazel Al Mashaer Travel Services Sdn Bhd to any supplier or third party
- iv. Customer are subject to the cancellation term by Manazel Al Mashaer Travel Services Sdn Bhd.



## 7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval.**
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

## 8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

## 9) IMPORTANT NOTE

- i. **Deposits are non-refundable and non-transferable.**
- ii. The above rates quoted are subject to change without prior notice.
- iii. Manazel Al Mashaer Travel Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iv. All flights and hotels are provisional and will be subjected to change until final confirmation.
- v. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vi. Passport must be valid for more than 6 months from the date of travel.
- vii. Flight seats and room arrangement for hotel are auto assigned.
- viii. **Tour Leader** only will be sent if the group is more than **20 passengers.**
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel Services Sdn Bhd will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel Services Sdn Bhd term & conditions will apply.

## 10) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : [Info@manazel.com.my](mailto:Info@manazel.com.my)

Website : [www.manazel.com.my](http://www.manazel.com.my)

**Once payment received customers consider agree to the Terms & Conditions.**