



MANAZEL MASHAER
TRAVEL SERVICES SDN. BHD

12H9M

FULLBOARD



SPAIN

MORROCO PORTUGAL

HARGA **ALL-IN** DARI

RM

10,790

HARGA NORMAL RM ~~11,280~~

Tour Highlights:

Casablanca – Marrakech – Rabat – Fez – Chefchaoen – Tanger

Granada – Cordoba – Lisbon - Madrid

TOUR CODE : ESCMN12

HOTLINE 03-7890 5994 | www.manazel.com.my

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SPAIN MORROCO

12 DAYS 9 NIGHTS

TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 10,790	RM 12,690	RM 9,690	RM 8,690	RM 2000

Surcharge Note: *Peak Season RM 200

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> Return International Flight Ticket with 25kg / 30kg Luggage 9 Nights' Accommodation with Twin/Triple sharing Meals as stated in itinerary (Breakfast, Lunch & Dinner) Entrance fee and tour as per itinerary Alhambra Ticket One way ferry ticket Tangier/Tarifa Air conditioned / Heated bus 1 Bottle drinking water daily Services of tour leader to ensure smooth operation Tipping for guide and driver 	<ul style="list-style-type: none"> Personal expenses; mini bar, laundry, tel bills, etc. Excess luggage Extra meals and drinks Optional tour Porterage Travel insurance Other not stated in itinerary

CATEGORY	CITY	HOTEL
4 Stars	Marrakech	Ayoub & Spa or Similar
3 Stars	Fez	Sofia Hotel or Similar
3 Stars	Tanger	Med Hotel Tanger or Similar
4 Stars	Granada	BS Principe Felipe or Similar
3 Stars	Lisbon	INATEL Oeiras or Similar
4 Stars	Madrid	Monte Rozas or Similar

SPAIN MORROCO

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DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	DUBAI	EK 343	1920	0530 + 1
DAY 2	DUBAI	CASABLANCA	EK 751	0730	1245
DAY 11	MADRID	DUBAI	EK 142	1525	0035 + 1
DAY 12	DUBAI	KLIA	EK 346	0310	1425

DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	ABU DHABI	EY 417	2150	0040 + 1
DAY 2	ABU DHABI	CASABLANCA	EY 757	0225	0740
DAY 11	MADRID	ABU DHABI	EY 102	1035	1930
DAY 11	ABU DHABI	KLIA	EY 418	2105	0825 + 1

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
11 FEB 2025	22 FEB 2025	WINTER	RM 10,790	ETIHAD
15 APR 2025	26 APR 2025	SPRING	RM 10,790	ETIHAD
20 MAY 2025	31 MAY 2025	SPRING	RM 10,790	ETIHAD
27 MAY 2025	07 JUN 2025	SPRING	RM 10,790	ETIHAD
16 JUN 2025	27 JUN 2025	SUMMER	RM 10,790	ETIHAD
20 AUG 2025	30 AUG 2025	SUMMER	RM 10,790	EMIRATES
16 SEP 2025	26 SEP 2025	AUTUMN	RM 10,790	EMIRATES
14 OCT 2025	25 OCT 2025	AUTUMN	RM 10,790	ETIHAD
21 OCT 2025	01 NOV 2025	AUTUMN	RM 10,790	EITHAD
13 NOV 2025	24 NOV 2025	AUTUMN	RM 10,790	ETIHAD
03 DEC 2025	14 DEC 2025	WINTER	RM 10,790	ETIHAD
22 DEC 2025	02 JAN 2026	WINTER	*RM 10,990	ETIHAD
28 DEC 2025	08 JAN 2026	WINTER	*RM 10,990	ETIHAD

SPAIN MORROCO

12 DAYS 9 NIGHTS

DAY 01: KLIA – CASABLANCA (MOB)

- Assemble at Kuala Lumpur International Airport
- Take flight to Casablanca

DAY 02: CASABLANCA – MARRAKECH (L/D)

- After landing, meet and greet with your guide
- Visit **Hassan II Mosque** and **Picturesque Corniche**
- Proceed to Marrakech
- Visit **Jemaa el Fna Square**
- Overnight in Marrakech

DAY 03: MARRAKECH (B/L/D)

- Breakfast at Hotel
- Visit **Menara Gardens, Koutoubia Minaret, and Marrakech Old Medina**
- Overnight in Marrakech

DAY 04: MARRAKECH – RABAT – FEZ (B/L/D)

- Breakfast at Hotel and Check Out
- Proceed to Rabat
- Visit **Kashbah Oudayas, Hassan Tower** and **Mausoleum of Mohammed V**
- Proceed to Fez
- Visit **Golden Doors of the Royal Palace**
- Overnight in Fez

DAY 5: FEZ – CHEFCHAOUEN – TANGIER (B/L/D)

- Breakfast at Hotel and Check Out
- Visit **Al Qawariyyin University**
- Visit **Blue City of Chefchaouen**
- Proceed to Tangier
- Free time at **Outa Hamam Square**
- Overnight in Tangier

DAY 06: TANGIER – TARIFA – GRANADA (B/L/D)

- Breakfast at Hotel and Check Out
- Visit **Cape Spartel**
- Enjoy ferry ride across the **Strait of Gibraltar** to Tarifa
- Proceed to Granada
- Visit **Albaizin** and **Grand Mosque of Granada**
- Overnight in Granada

DAY 07: GRANADA – CORDOBA – SEVILLE (B/L/D)

- Breakfast at Hotel and Check Out
- Visit **Alhambra's Nasrid Palaces** and **Generalife Garden**
- Proceed to Cordoba
- Photostop **Cordoba Mosque**
- Visit **Roman Bridge** and **Calahorra**
- Proceed to Seville
- Overnight in Seville

DAY 08: SEVILLE – LISBON (B/L/D)

- Breakfast at Hotel and Check Out
- Visit **Seville Plaza de Espana, Parque Maria Luisa, Torrel del oro, La Giralda** and **El Alcazar**
- Proceed to Lisbon
- Visit **Belem Tower** and **Jeronimos Monastery**
- Shopping Time at **Rossio Square**
- Overnight in Lisbon

DAY 9: LISBON – TOLEDO (B/L/D)

- Breakfast at Hotel and Check Out
- Proceed to Toledo
- Enjoy a panoramic **Showcase Toledo** rich tapestry of history
- Overnight in Toledo

SPAIN MORROCO

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DAY 10: TOLEDO - MADRID (B/L/D)

- Breakfast at Hotel
- Visit **Royal Palace, Plaza de Espana, Neptune Fountains, Cibeles Fountains, Plaza Del Sol** and **Royal Palaca.**
- Prayer stops **Madrid Islamic Center**
- Shopping time at **Las Rozas Village**
- Overnight in Madrid

DAY 11: MADRID DEPARTURE (B/MOB)

- Breakfast at Hotel and Check Out
- Photo stop **Bernabe Stadium**
- Proceed to Airport
- Take flight to Kuala Lumpur

DAY 12: ARRIVAL KUALA LUMPUR (MOB)

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

(MOB - Meals on Board / B - Breakfast / L - Lunch / D - Dinner)

TERMS & CONDITIONS

1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit RM 1,000.00 per person per booking
90 days before group departure	: 50% of the total payment
45 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **45 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd
Account Number : 5640 7061 5954 (Maybank) Tour
Account Number : 5640 7061 1605 (Maybank) Umrah & Palestine

4) CANCELTION BY COMPANY

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **18 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **18 paying passengers** & maximum 26 paying passengers, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
 - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
 - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
 - Full refund and a compensation of **RM 100.00** per person (on the departure date)

5) CANCELTION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to Manazel Al Mashaer Travel Services Sdn Bhd Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges.
- v. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
 - Special promotion package (Non-refundable of deposit)
 - 60 days or more from the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied.)
 - 45 – 59 days before the departure date (Non-refundable of deposit)
 - 21 – 44 days before the departure date (50% of the total package price)
 - 15 – 20 days before the departure date (75% of the total package price)
 - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.

6) CANCELTION OUTSIDE COMPANY CONTROL

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. Manazel Al Mashaer Travel Services Sdn Bhd will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
 - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
 - Any penalty charges imposed by the airline or;
 - Any payment that has been paid by Manazel Al Mashaer Travel Services Sdn Bhd to any supplier or third party
- iv. Customer are subject to the cancellation term by Manazel Al Mashaer Travel Services Sdn Bhd.

7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made if the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMPORTANT NOTE

- i. **Deposits are non-refundable and non-transferable.**
- ii. The above rates quoted are subject to change without prior notice.
- iii. Manazel Al Mashaer Travel Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iv. All flights and hotels are provisional and will be subjected to change until final confirmation.
- v. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vi. Passport must be valid for more than 6 months from the date of travel.
- vii. Flight seats and room arrangement for hotel are auto assigned.
- viii. **Tour Leader** only will be sent if the group is more than **18 passengers**.
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel Services Sdn Bhd will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel Services Sdn Bhd term & conditions will apply.

10) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.