



MANAZEL MASHAER  
TRAVEL SERVICES SDN. BHD

**7H5M FULLBOARD *airasia***

# KENYA

## MAASAI MARA

HARGA **ALL-IN** DARI

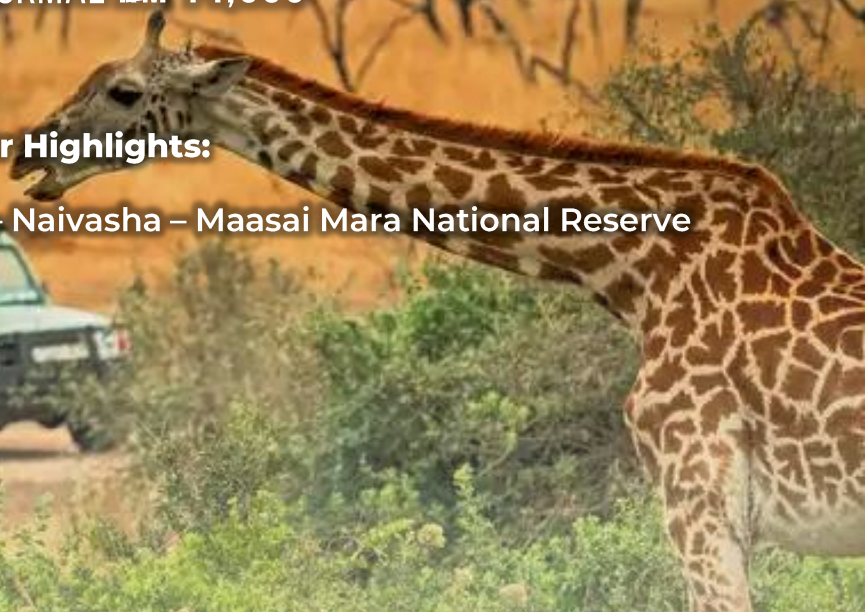
RM

# 13,990

HARGA NORMAL ~~RM 14,390~~

### Tour Highlights:

Nairobi - Ol Pejeta Conservancy – Naivasha – Maasai Mara National Reserve



**TOUR CODE :** KENBO07

**HOTLINE** 03-7890 5994 | [www.manazel.com.my](http://www.manazel.com.my)

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# KENYA MAASAI

**7 DAYS 5 NIGHTS**

TWIN / TRIPLE SHARING	ADULT SINGLE	CHILD EXTRA BED	CHILD NO BED	INFANT
RM 13,990	RM 15,590	RM 13,990	RM 13,990	RM 13,990

Note: \*Peak Season Surcharge RM 2000

PACKAGE INCLUSION	PACKAGE EXCLUSION
<ul style="list-style-type: none"> <li>Return International Flight Ticket with Luggage 20Kg</li> <li>5 Nights' Accommodation with twin / triple sharing</li> <li>Halal Meals as stated in itinerary (Breakfast, Lunch, Dinner)</li> <li>Transfer, entrance fee and tour as per itinerary</li> <li>Transport in a 4WD Safari Land cruiser with a pop-up roof that facilitates game viewing and photography</li> <li>Escort English speaking guide</li> <li>Lake Naivasha boat ride &amp; Crescent Island visit</li> <li>Maasai Village visit while in Masai National Serve</li> <li>AIG AMREF emergency rescue and evacuation insurance</li> <li>Tipping for guide and driver</li> <li>Services of tour leader to ensure smooth operation</li> <li>Drinking water 1 bottle per day</li> </ul>	<ul style="list-style-type: none"> <li>Personal expenses; mini bar, laundry, tel bills, etc.</li> <li>Excess luggage</li> <li>Extra meals and drinks</li> <li>Optional tour</li> <li>Porterage</li> <li>Travel insurance</li> <li>Other not stated in itinerary</li> <li>Visa</li> <li>Balloon Safari</li> </ul>

CATEGORY	CITY	HOTEL
4 Stars	Nairobi	Sarova Panafric Hotel or Similar
Special	OI Pejeta Conservancy	Sweetwaters Serena Camp or Similar
3 Stars	Naivasha	Lake Naivasha Sopa Resort or Similar
4 Stars	Masai Mara	Mara Sopa Lodge or Similar

# KENYA MAASAI

**7 DAYS 5 NIGHTS**

DAY	FROM	TO	FLIGHT NO.	ETD	ETA
DAY 1	KLIA	NAIROBI	D7 101	1900	2300
DAY 6	NAIROBI	KLIA	D7 102	0030	1510

DEPARTURE	ARRIVAL	SEASON	PRICE	REMARKS
10 FEB 2025	15 FEB 2025	LOW SEASON	RM 13,990	
14 APR 2025	20 APR 2025	LOW SEASON	RM 13,990	
26 MAY 2025	01 JUN 2025	HIGH SEASON	*RM 15,990	
10 NOV 2025	15 NOV 2025	HIGH SEASON	*RM 15,990	
29 DEC 2025	03 JAN 2026	HIGH SEASON	*RM 15,990	

# **KENYA MAASAI**

## **7 DAYS 5 NIGHTS**

### **DAY 01: DEPARTURE KUALA LUMPUR – NAIROBI**

- Assemble at Kuala Lumpur International Airport
- Take flight to Nairobi Jomo Kenyatta International Airport
- After landing, meet and greet with you guide
- Overnight in Nairobi

### **DAY 02: NAIROBI – OLPEJETA CONSERVANCY (B/L/D)**

- Breakfast at Hotel and Check Out
- Proceed to Central Kenya
- Photostop at **Equator Line**
- Proceed to Olpejeta Conservancy
- Visit **Rhino** and **Chimpanzee Sanctuary** (Ol Pejeta is the Largest Black Rhino Sanctuary in East Africa)
- Overnight in Ol Pejeta Conservancy

### **DAY 03: OLPEJETA CONSERVANCY – NAIVASHA (B/L/D)**

- Breakfast at Hotel and Check Out
- Proceed to Naivasha
- Enjoy boat ride on **Lake Naivasha**
- Enjoy walk 1 hour on the **Crescent Island**
- Proceed to Ol Pejeta Game Drive
- Overnight in Naivasha

### **DAY 04: LAKE NAIVASHA – MASAI MARA NATIONAL RESERVE (B/L/D)**

- Breakfast at Hotel and Check Out
- Proceed to Masai Mara National Reserve
- Enjoy Game Drive
- Overnight in Masai Mara National Reserve

### **DAY 05: MASAI MARA NATIONAL RESERVE (B/L/D)**

- Breakfast at Hotel
- Proceed to **Savannah Land**
- Enjoy picnic lunch
- Visit **Masai Village Cultural**
- Overnight in Masai Mara National Reserve

### **DAY 06: MASAI MARA NATIONAL RESERVE – NAIROBI – KLIA (B/L)**

- Breakfast at Hotel & Check Out
- Proceed to Nairobi
- Visit at **Karen Blixen Museum** and **Giraffe Centre**
- Enjoy shopping at **Utamaduni Craft Shop**
- Proceed to Airport

### **DAY 07: ARRIVAL KUALA LUMPUR**

- Take flight to Kuala Lumpur
- Arrival at Kuala Lumpur International Airport

**Note: Package itinerary schedule is subject to change.**

**(MOB – Meals on Board / B – Breakfast / L – Lunch / D – Dinner)**

## TERMS & CONDITIONS

### 1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit <b>RM 1,000.00</b> per person per booking
90 days before group departure	: 50% of the total payment
45 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated **45 days** before departure, Manazel Al Mashaer Travel Services Sdn Bhd at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **45 days** before the departure date or less, full payment must be made within three (3) working days.

### 2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

### 3) BANK PARTICULAR

All payment to be paid to Manazel Al Mashaer Travel Services Sdn Bhd

**Public Bank** : 3239 9312 01 (Tour)

**Maybank** : 5640 7061 5954 (Tour)

**Maybank** : 5640 7061 1605 (Umrah & Palestine)

### 4) CANCELTION BY COMPANY

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package if the number of participants is less than **15 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **15 paying passengers** & maximum 15 paying passengers, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
  - a) Postponed travelling
  - b) Refund full amount paid
  - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
  - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
  - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
  - Full refund and a compensation of **RM 100.00** per person (on the departure date)

## 5) CANCELTION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to Manazel Al Mashaer Travel Services Sdn Bhd Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges.
- v. Tour packages cancelled **less than 45 days** before group departure date, cancellation fee will be imposed as follow:
  - Special promotion package (Non-refundable of deposit)
  - 60 days or more from the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied.)
  - 45 – 59 days before the departure date (Non-refundable of deposit)
  - 21 – 44 days before the departure date (50% of the total package price)
  - 15 – 20 days before the departure date (75% of the total package price)
  - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.

## 6) CANCELTION OUTSIDE COMPANY CONTROL

- i. Manazel Al Mashaer Travel Services Sdn Bhd reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. Manazel Al Mashaer Travel Services Sdn Bhd will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
  - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
  - Any penalty charges imposed by the airline or;
  - Any payment that has been paid by Manazel Al Mashaer Travel Services Sdn Bhd to any supplier or third party
- iv. Customer are subject to the cancellation term by Manazel Al Mashaer Travel Services Sdn Bhd.

## 7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval.**
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 15 to 30 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

## 8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

## 9) IMPORTANT NOTE

- i. **Deposits are non-refundable and non-transferable.**
- ii. The above rates quoted are subject to change without prior notice.
- iii. Manazel Al Mashaer Travel Services Sdn Bhd and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iv. All flights and hotels are provisional and will be subjected to change until final confirmation.
- v. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- vi. Passport must be valid for more than 6 months from the date of travel.
- vii. Flight seats and room arrangement for hotel are auto assigned.
- viii. **Tour Leader** only will be sent if the group is more than **15 passengers.**
- ix. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- x. Manazel Al Mashaer Travel Services Sdn Bhd will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- xi. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xii. Manazel Al Mashaer Travel Services Sdn Bhd term & conditions will apply.

## 10) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

**Once payment received customers consider agree to the Terms & Conditions.**